



KidzWish Drive In Movies - Terms and Conditions

The following terms and conditions apply to all persons who purchase tickets to the KidzWish Drive-In Cinema (i.e. the KidzWish Foundation). Please read them carefully.

1. Terms of Sale

Tickets sold by KidzWish Drive-In Cinema are subject to the following terms and conditions:

- 1.1 All ticket sales are final and non-transferable. Refunds and exchanges will not be made for inadvertently booking the wrong session. Refunds will not be given for a cancellation or termination due to adverse weather conditions. Refunds will not be given for a cancellation or termination due to a decision by the host venue or other occurrence outside of KidzWish Drive-In Cinema direct control or due to mechanical breakdown.
- 1.2 Cancellations Due To Adverse Weather: KidzWish Drive-In Cinema is an outdoor event and is occasionally subject to adverse weather. We try to go ahead with screenings wherever possible, and do not cancel for light/intermittent/potential rain. We strongly recommend customers check their wipers before coming to the cinema. Screenings will be cancelled only if the weather poses a safety threat to patrons and staff. The decision to cancel a screening is made by the General Manager on site, and can be made at any time up to or during the screening, as weather conditions are notoriously unpredictable. Patrons accept the risk that weather they consider unsatisfactory may occur on a screening night and acknowledge that tickets will not be re-validated unless a screening is officially cancelled by KidzWish Drive-In Cinema.
- 1.3 KidzWish Drive-In Cinema does not provide refunds on tickets in the event of a Cancellation due to Adverse Weather. If a session is cancelled due to adverse weather, tickets are automatically converted to a voucher redeemable for the same ticket type for a future session of KidzWish Drive-In Cinema. You must retain your original tickets (vouchers) in order to re-use them on another night.
- 1.4 When a session is cancelled, customers will receive an email to the email address entered when purchasing tickets online. The email will contain instructions on how to rebook for another session. Additionally, signage will be erected at the venue notifying customers of the cancellation.
- 1.5 In the event that a cancellation due to adverse weather occurs in the final week of the event, and a ticket holder is unable to attend another session during that season, ticket holders are invited to contact us quoting the session and booking reference code to receive complimentary tickets for the following season.



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- 1.6 If a movie session is cancelled or terminated due to a decision by the host venue or other occurrence outside of KidzWish Drive-In Cinema's direct control, KidzWish Drive-In Cinema will provide vouchers redeemable for the same ticket type for a future session during that KidzWish Drive-In Cinema season at the venue for which the original tickets were purchased. Tickets are subject to capacity and entry is not guaranteed.
- 1.7 If a movie session is cancelled or terminated due to mechanical breakdown KidzWish Drive-In Cinema will refund the face value of each ticket upon return to KidzWish Drive-In Cinema of intact tickets to that session or will provide vouchers redeemable for the same ticket type for a future session during that KidzWish Drive-In Cinema season at the venue for which the original tickets were purchased.
- 1.8 Staff working at KidzWish Drive-In Cinema are not able to provide refunds.
- 1.9 Entry may be refused if tickets are damaged or defaced in any way or are not purchased from one of KidzWish Drive-In Cinema's authorised points of sale.
- 1.10 KidzWish Drive-In Cinema reserves the right to charge patrons for the replacement of lost or damaged tickets.
- 1.11 Late arrival (more than 15minutes into the movie) may result in non-admittance.
- 1.12 GST will apply to all goods and services supplied through this site.

2. Privacy and access

- 2.1 Any personal information that KidzWish Drive-In Cinema collects from your use of this web site will be maintained in accordance with KidzWish Drive-In Cinema's privacy policy.
- 2.2 KidzWish Drive-In Cinema may refuse access to this website at any time in its sole discretion.

3. Variation

- 3.1 KidzWish Drive-In Cinema reserves the right to vary the terms of sale at any time. Variations become effective upon posting on the website. By making a purchase through this site after the terms and conditions have been varied you agree to be bound by the variation.

4. Conditions of Entry – KidzWish Drive-In Cinema

- 4.1 Upon purchasing a ticket to KidzWish Drive-In Cinema, the purchaser agrees to be bound by the rules and regulations of The Illawarra Regional Airport and KidzWish



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Drive-In Cinema, as well as by the Covid19 Safety Plan that applies within the KidzWish Drive-In Cinema.

- 4.2 BYO alcohol and hot food is not permitted.
- 4.3 KidzWish Drive-In Cinema does not guarantee entry to persons who have not booked for a specific session.
- 4.4 Persons holding Complimentary Vouchers, Movie Vouchers, Gift Vouchers and Gift Cards may present their vouchers at the KidzWish Drive-In Cinema entrance of registration in exchange for an admission ticket. Tickets are subject to capacity and entry is not guaranteed.
- 4.5 Patrons may not damage or remove any vegetation or property belonging to the venue or KidzWish Drive-In Cinema whether that vegetation or property must remain within KidzWish Drive-In Cinema permitted areas where instructed to do so by KidzWish Drive-In Cinema staff, volunteers or agents.
- 4.6 Open flames of any sort may not be brought into or used in the KidzWish Drive-In Cinema.
- 4.7 KidzWish Drive-In Cinema reserves the right to eject any person/s who is intoxicated and/or causing a disturbance to other patrons. Such person/s will not be entitled to a refund or exchange of tickets.

On behalf of the KidzWish Foundation, we thank you for your cooperation and hope we provide you with an enjoyable event.

Julie Gemmell
General Manager
The KidzWish Foundation
Ph: 1300 260 990



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